

## DISPATCHER OF THE MONTH

We are pleased to announce that SFO004 has been named DOTM!

Congratulations to this Hotline Dispatcher who has been with IPN since 2010!

*Dispatcher of the Month is a random drawing and all active dispatchers are eligible to win.*

## DISPATCHER ID



On or about the first of every month our IT division will purge inactive or retired accounts. Unless retired by an Admin, the

ID associated with one of these accounts will be placed back in the rotation. This is why you may see a new dispatcher assigned with an ID like NYK002. Obviously, we have more than two people in that chapter.

We are also able to change dispatcher numbers on request. This will free up a lower number that was previously used.

IPN is more than happy to assign any three digit number to your account. Simply send a quick email to support. We will make the requested change if available.

## IN THIS ISSUE

HAZMAT Update for Boston  
Critical Updates - Part 1  
Dispatcher Photos  
Photo Contest

## VIRTUAL TOWN HALL IS BACK!

Come join your administrators in the chat room for a lively discussion on February 13 from 1900 - 2200 Eastern. New dispatchers are strongly urged to join us with their questions. This is your notification system. We value all feedback and input.



12-31-2016 | 20:58 |  
Waterbury | 2 Alarm Fire |  
| Pearl Lake rd & S.Main  
St | E-4 o/s heavy fire in a  
vacant factory building S/C  
additional ladder & engine  
2nd alarm struck || U/D:  
crews going defensive  
ops & Req watertown &  
wolcott M/A exposures  
starting to catch on fire |  
CON203

Photographed by  
Rick Kulmann

# METRO BOSTON HAZMAT CHANGES

In accordance with federal funding for the Urban Area Security Initiative (UASI), the 9 cities within this sub-division of the Metro Fire district will operate independent of the State Hazmat teams. Beginning February 1st, Boston will respond to hazmat incidents in the cities of Chelsea, Revere, Quincy and Winthrop. Cambridge will handle hazmat incidents in Brookline, Everett and Somerville. The state team will handle the remaining communities within Fire District 13.

Part of this response change will include new hazmat levels for the district. Level 0 will continue to be used for minor response. In most cases these should not be paged to the IPN Hazmat category. You may consider one of the traffic groups based on the location.

A new "Level 1 Limited" response level will be used when a Hazmat unit is required for

investigative purposes. These calls may be paged if the situation warrants. Be sure to note "Level 1 Limited" Response in your narrative. Subsequent upgrades to Level 1, Level 2 & Level 3 should also be noted in your notification.



IPN dispatchers should update every time a call is elevated to the next response level. Be sure to indicate any new information in the text. There is no need to repeat prior info it was accurate since all notifications will be on the same category.

Newsletter note: It is with regret that we neglected to give proper credit to Michael Schwartzberg for submitting last issue's MVA photograph. IPN appreciates all photo submissions and wants to give credit accordingly.

# CRITICAL UPDATES: VEHICLE PURSUITS - PART I

One of the most difficult incidents to cover on IPN is the police car chase. Some of these incidents can go through several towns, states or provinces. In some cases the chases goes for hours. Even the admins can be at odds when reviewing these calls to see what was appropriate. We cannot possibly answer every question on these calls. We will do our best to focus on acceptable updates. Next month we will go over exceptional circumstances where updating becomes a little trickier.

When covering a police chase updates are encouraged when any of the following occurs:

1. Chase is terminated and subject is in custody. Provide location of the stop.
2. Operator bails on foot and units are searching. Provide location of search.
3. An accident occurs due to the chase. May or may not involved PD or Suspect. U/D on the Pursuit group.
4. Vehicle enters an interstate or major highway.
5. Vehicle leaves the highway and continues on city streets.



6. The chase enters another city or state. Enter new location in the narrative only.
7. Shots are exchanged between the suspect and law enforcement.
8. Change of direction on the highway (not city streets).
9. Another agency takes over the chase.
10. The chase is called off by the Authority Having Jurisdiction.


The single most important part of sending an update on a vehicle pursuit is to retain the original city and address on all updates. Part II will address unique challenges on long term car chases and how they should be handled.



01-08-2017 18:49 | OH |  
Columbus, OH (Franklin  
County) | 2 Alarm Fire  
| XBN-6FG | 4618  
Channing Ter | E23 O/S  
Working fire in two story  
apartment building |  
OHI031

Photographed by  
Paul Farrant





01-01-2017 | 01:51 | Toronto | 3 Alarm Fire | N3 |  
90 Forest Heights Blvd. | U/D: Flames from a  
large 2 story house, Car 11 command. | CAN026

Photographed by Ian Duke

# PHOTO CONTEST

IPN is lucky to have some of the best photographers as members and we love seeing the action photos you submit for the newsletter. Now we are looking for THE BEST photograph to appear on a new IPN mouse pad, like this one. All entries will be considered. The winning photographer receives an "IPN gift box" and his or her photo will be featured on our new mouse pads.



To submit your photograph, please send it to:  
[newsletter@incidentpage.net](mailto:newsletter@incidentpage.net) with the subject Photo Contest. We can't wait to see your talent!



**REMEMBER:** when submitting photos to be used in the newsletter, please provide the alert information. Without it, we are unable to use your photo.

## CONTACT US

We want to hear from you and share it with other dispatchers! Please send us your article suggestions, incident photos, input, and feedback.

Remember, this is YOUR newsletter!

### Newsletter Story & Photo Submission:

[newsletter@incidentpage.net](mailto:newsletter@incidentpage.net)

### General Support:

[support@incidentpage.net](mailto:support@incidentpage.net)

### Dispatcher Admin Office:

1900 Weld Blvd, Suite 105  
El Cajon, CA 92020

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